Important changes introduced with ticket 1269 - Integrate exporter registration with OpenTelemetry and opentelemetry-opencensusshim, ticket 1279 - Upgrade OpenTelemetry to version 1.10.0 and ticket 1297 - Add exporter services for Jaeger proto and OTLP (OpenTelemetry Protocol) gRPC and http (tracing and metrics)

Date: 2022-03-16 Author: Heiko Holz

With ticket 1269, ticket 1279, and [ticket 1297](Add exporter services for Jaeger proto and OTLP (OpenTelemetry Protocol) gRPC and http (tracing and metrics)), we have integrated previously supported trace and metrics exporter services with the OpenTelemetry framework.

Updated trace and metric exporters

The state of supported trace and metrics exporters have changed as follows:

Trace exporters

Exporter	Working
Logging Exporter	\checkmark
Jaeger (Thrift)	\checkmark
Zipkin	\checkmark
Jaeger (GRPC)	\checkmark
OTLP (gRPC)	\checkmark
OTLP (HTTP)	\checkmark

Metric exporters

Exporter	Working
Logging Exporter	\checkmark
Prometheus Exporter	\checkmark
InfluxDB Exporter	\checkmark
OTLP (gRPC)	\checkmark
OTLP (HTTP)	\checkmark

Note: The user and password properties of the InfluxDB Exporter are now mandatory, as inspectIT Ocelot uses the BasicAuthInterceptor.java and Credentials.kt from com.squareup.okhttp3:http:4.9.0, which does not allow null for username or password.

Tracing

For tracing, the following properties have been added to inspectit.tracing

Property	Default Value	Description
max- export- batch- size	512	The max export batch size used for every export, see io.opentelemetry.sdk.trace.export.BatchSpanProcessor#maxExportBatchSize

Property	Default Value	Description
schedule- delay- millis	5000	The delay interval between two consecutive exports in milliseconds, see io.opentelemetry.sdk.trace.export.BatchSpanProcessor#maxExportBatchSize#scheduleDelayNanos.

(Un-)registering trace and metrics exporter services

Previously implemented trace and metrics exporter services are now re-implemented and tested (with the exception of the OcAgentTraceExporterService and OcAgentMetricsExporterService, which have been completely removed). For this, the rocks.inspectit.ocelot.bootstrap.opentelemetry.IOpenTelemetryController interface and the respective rocks.inspectit.ocelot.core.opentelemetry.OpenTelemetryControllerImpl have been implemented. The OpenTelmetryControllerImpl is responsible for setting up tracing and metrics with OpenTelemetry and updating custom implementations of OpenTelemetry interfaces to register and unregister exporter services.

The individual services, i.e., DynamicallyActivatableTraceExporterService and DynamicallyActivatableMetricsExporterService, register in their doEnable method to the openTelemetryController and unregister in their doDisable method from the controller.

Custom implementation of OpenTelemetry and SpanExporters

OpenTelemetry does not come with a SpanExporter or SpanProcessor implementation that supports adding new span exporters after the SdkTracerProvider has been built and registered. To be able to add (register) and remove (unregister) SpanExporter dynamically, we have implemented the DynamicMultiSpanExporter.

Additionally, to be able to update (set) GlobalOpenTelemetry#globalOpenTelemetry without using

GlobalOpenTelemetry#resetForTesting(), we have implemented our own OpenTelemetryImpl. The OpenTelemetryImpl class is a wrapper class for the OpenTelemetrySdk that is used to be able to change the underlying OpenTelemetrySdk object in OpenTelemetryImpl#openTelemetry. The OpenTelemetryImpl can be registered as the GlobalOpenTelemetry#globalOpenTelemetry via OpenTelemetryImpl#registerGlobal() and the underlying OpenTelemetrySdk can be changed via OpenTelemetryImpl#set(OpenTelemetrySdk otel).

How OpenTelemetry is configured and updated

When configurations for tracing or metrics exporter services change, they usually unregister and then re-register to the OpenTelemetryControllerImpl during an InspectitConfigChangedEvent. The OpenTelemetryControllerImpl then re-configures OpenTelemetry after all exporter services have (un-/re-)registered. For this, the respective event listeners have been annotated with the @Order annotation, i.e., for DynamicallyActivatableService#checkForUpdates(InspectitConfigChangedEvent_ev):

```
@EventListener(InspectitConfigChangedEvent.class)
@Order(Ordered.HIGHEST_PRECEDENCE) // make sure this is called before
OpenTelemetryController#configureOpenTelemetry
    synchronized void checkForUpdates(InspectitConfigChangedEvent ev) {
    ...
    }
```

and for OpentTelemetryImpl#configureOpenTelemetry(InspectitConfigChangedEvent ev):

```
@EventListener(InspectitConfigChangedEvent.class)
@Order(Ordered.LOWEST_PRECEDENCE)
// make sure this is called after the individual services have (un)-registered
synchronized boolean configureOpenTelemetry() {
    ...
}
```

(Re-)configuring trace exporter services

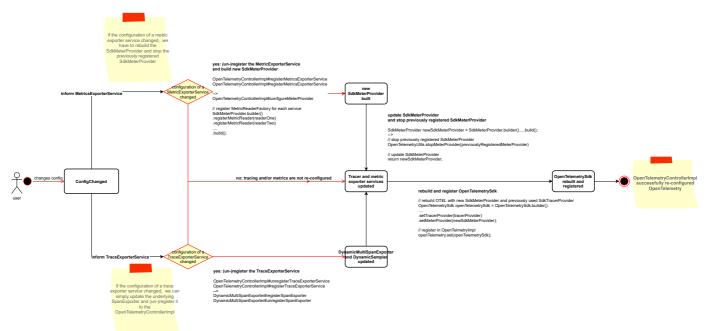
Tracing is re-configured in the OpenTelemetryControllerImpl#configureTracing(InspectitConfig configuration) method. Due to our custom DynamicMultiSpanExporter and DynamicSampler implementation, only the sample probability is updated and no SdkTracerProvider/SpanProcessor/SpanExporter is (re-)built. Thus, when building a new OpenTelemetrySdk in OpenTelemetryControllerImpl#configureOpenTelemetry(), we keep using the previously built SdkTracerProvider.

(Re-)configuring metric exporter services

Metrics are re-configured in the OpenTelemetryControllerImpl#configureMeterProvider(InspectitConfiguration configuration) method. As OpenTelemetry does not give us access to underlying MetricExporter or MetricReader, we have to rebuild the SdkMeterProvider and register a new MetricReaderFactory for each registered metrics exporter service. After being rebuilt, the new SdkMeterProvider is then registered to our custom MeterProviderImpl. For this, the previously registered SdkMeterProvider has to be closed before, which can take up to 10 seconds (e.g., the

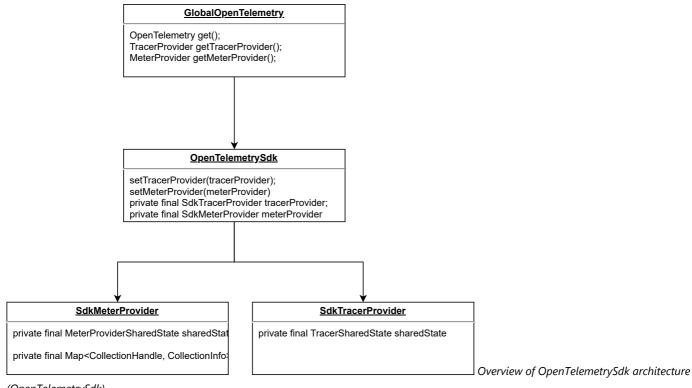
io.opentelemetry.exporter.prometheus.PrometheusHttpServer takes 10 seconds to close, see PrometheusHttpServer#close).

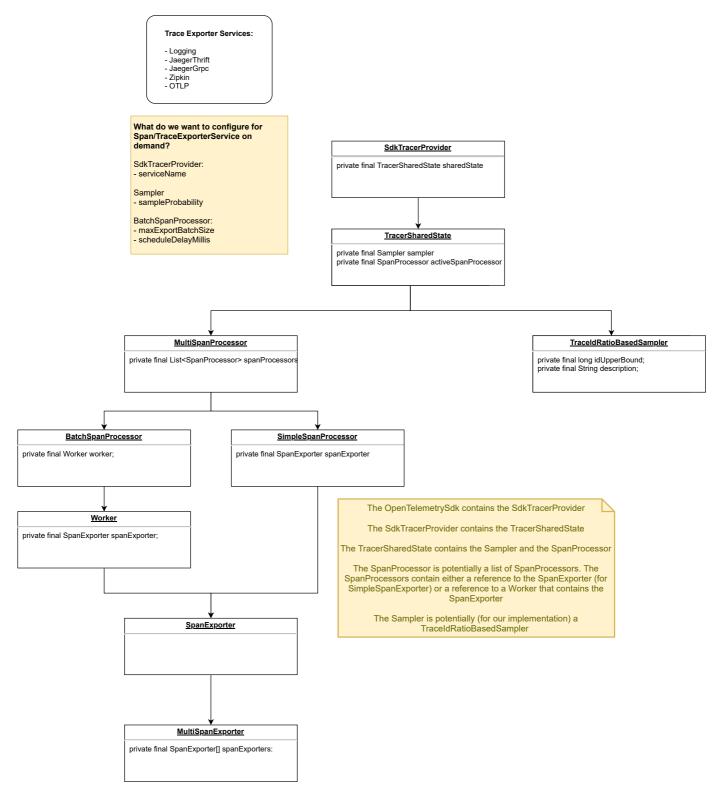
An overview of the re-configuration process is given below:



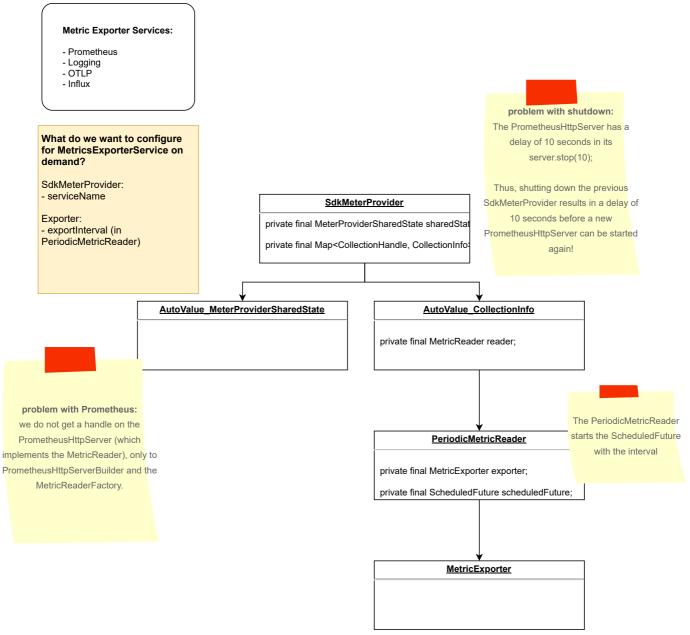
Flowchart on how OpenTelemetry is re-configured in inspectIT Ocelot

The hierarchy of SdkMeterProvider and OpenTelemetrySdk that led us to the above architecture decisions are given below:





Overview of OpenTelemetry tracing architecture (SdkTracerProvider)



Overview of OpenTelemetry metrics architeture (SdkMetricsProvider)

Things that have been removed or do not work anymore

- The service-name property of the trace and metrics exporter services (JaegerExporterServiceSettings, ZipkinExporterSettings, LoggingTraceExporterSettings, and LoggingMetricsExporterSettings) has been removed, as it is not supported by OpenTelemetry
 - OpenTelemetry supports a global serviceNameResource (Resource.create(Attributes.of(ResourceAttributes.SERVICE NAME, "your-service-name")))
 - OpenTelemetry does **not** support individual service names for different exporters
 - → Please use the global inspectit.service-name property instead