OrkAudio Errors	
Error	**What to do**
Cannot start capturing, pcap handle is null	Check that libpcap or winpcap is properly installed and try to take a trace using tcpdump or wireshark
Got empty DOM tree	Check your config.xml. If needed start from a pristine config.xml by copying config-template.xml
Could not parse config file	Check your config.xml. If needed start from a pristine config.xml by copying config-template.xml
Could not find any of the devices listed in config file or error	Make sure your NIC identifier in <Devices> is correct. All existing devices are listed in orkaudio.log when orkaudio is starting up
pcap error when opening device	Make sure Wireshark or tcpdump can successfully capture from the NIC specified in <Devices>
pcap could not find any device	Reboot the machine and try again
Plugins directory could not be found	Check your <CapturePluginPath> configuration parameter
Failed to load plugin	This typically means that the plugin is missing a dependency. On Windows, try starting orkaudio in debug mode (orkaudio debug), any missing dependency will be prompted by Windows. Under Linux, use the following command: ldd /usr/lib/libh323voip.so or ldd /usr/lib/libvoip.so
batchProcessing queue full	This means that too much traffic is hitting the server and the server has a hard time transcoding the recordings to the final storage format (GSM encoded wav files by default). If the CPU is a quad core or more, try increasing the <NumBatchThreads> to 2 or more
ImmediateProcessing: queue full	This indicates that the server does not manage to write audio data fast enough to the hard drive. First try to increase the <CaptureFileBatchSizeKByte> config parameter to 8 or more (default is 4 KB). If not sufficient, try sourcing a faster hard drive.
Failed to start http server on port 59140	This typically happens when another instance of orkaudio is already running. Make sure you only run one instance at a time
Could not contact orktrack	This means orkaudio does not manage to connect to orktrack in order to send recordings metadata. On busy systems, his can occasionally happen for short periods of time. If the error persists, it means that orktrack is down or not on the configured hostname <TrackerHostname> or port <TrackerTcpPort>
Reporting queue full	This happens when orktrack has been down or unreachable for too long. Check that orktrack is running and that the configured hostname <TrackerHostname> or port <TrackerTcpPort> are correct
Not licensed for G.729A	This indicates that the license has expired
Not licensed for G.723.1	This indicates that the license has expired
Not licensed for VoIP	This indicates that the license has expired

OrkAudio Errors	
Error	**What to do**
license.txt has expired, please contact support@orecx.com	This indicates that the license has expired
license.txt file cannot be found	The license file is missing. Make sure that the OrkAudio license sent to you by OrecX is stored as a "license.txt "file in the OrkAudio installation folder (typically /etc/orkaudio in Linux, and C:\Program Files\OrkAudio in Windows)
license.txt file is invalid, please contact support@orecx.com	The content of the license.txt is invalid. Contact OrecX for help.