Disclaimer: Please ignore this disclaimer, if you read this document as PDF or in hard copy. The table further down is not displayed correctly if displayed by Github. Hence there is a PDF version of this page: Click here to download the PDF.

1 Projects

VR runs 3 projects:

- Public Site
- Back Office
- Mobile App

All of these projects are available on (at least) 2 targets:

- Live (the actual system in production)
- Staging (Sandbox for Testing & Demo)
- Development (on a developer's system)

1.1 Public Site

The public site is as the names says the customer facing product of Voice Republic.

Staging: http://staging.voicerepublic.com/

Live: http://voicerepublic.com/

1.2 Back Office

The Back Office is a totally different view on the VR's database. The Back Office is a powerful, but also dangerous tool, if used carelessly it might break things.

An account has to be created for you by another back office user.

Main features include:

- List, Filter, Search, Browse & Export all Resources

- Resources: Users, Series, Venues, Talks, etc.

- Bulk Import of Talks via CSV upload

- Grant Credits & Track Payments

- Monitor Streaming Activity

- Browse Business Metrics

- …

TODO add domain model here

Staging: https://staging.voicerepublic.com:444/

Live: https://voicerepublic.com:444/

1.3   Mobile App

1.3.1   Staging

You have to be invited to Testfairy to receive staging builds of the mobile app.

1.3.2   Live

TODO post urls to stores here

2   Tools

VR uses lots of external Tools (in alphabetical order)

Name	Purpose	Groups
Amazon AWS	IaaS	CTO
Atmail	Email, Calendar, Contacts (Team)	All
Bitbucket	Code Hosting	CTO
Browsershots	Cross Browser Testing	Developers
CircleCI	Continous Integration	Developers
CloseIO		
Drobbox	File Sharing	All
Errbit	Exception Tracking	Developers
ELK	Performance Monitoring/Metrics	Developers
Facebook		
fontastic.com	Icon Fonts	Designers
Github	Code Hosting	Developers
Google Adwords	TODO	Marketing
Google Analytics	Client Metrics	Marketing, Developers
Heroku	Application Hosting	Developers
Hootsuite	Social Media Management	Marketing
Icinga	System Monitoring	Developers
Mailgun	Email (App to Customer)	Developers
Mailchimp	Email (Newsletter)	Marketing, CRM
Namecheap	SSL Certificates	CTO
Paypal	Online Payment	CTO
Pivotal Tracker	Feature & Issue Tracking	Developers, Product Owner
Slack	Instant Messaging	All
Tawk.to	Customer Feedback	All
Testfairy	Mobile App Testing	All
Twitter		
Ungleich	Application Hosting	Developers
Uptime Robot	Availability Monitoring & Status	All
webtype.com	Webfonts	Designers
Wordpress	Blog & CMS	All

2.1 Atmail

An account has to be created for you.

2.2 Pivotal Tracker

An account has to be created for you.

2.3 Slack

You can sign up yourself with your '@voicerepublic.com' email address.

To get started, signup and look through the channel descriptions to see what the channels are used for.
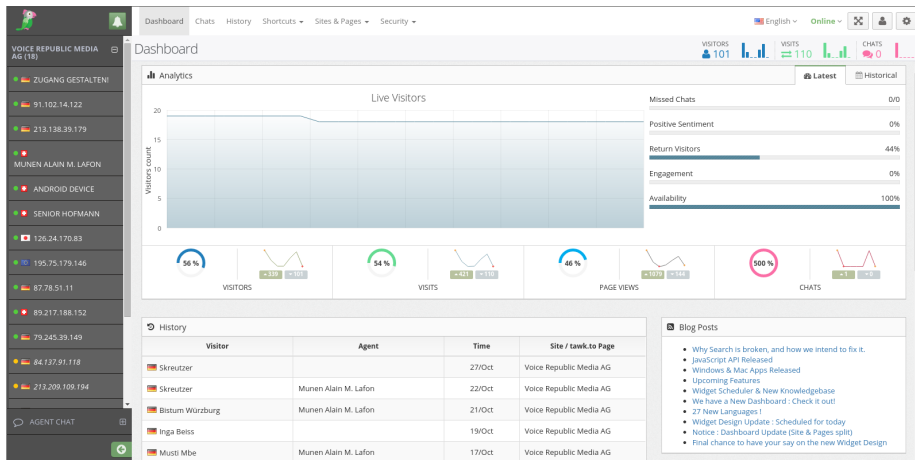
http://voicerepublic.slack.com/

2.4 Tawk.to

You have to be invited to use Tawk.to.

Tawk.to has mobile apps.

- 1 to 1 communication with an active customer/user
- customer support channel
- customer feedback channel
- some metrics
- logged in customers are identified
- Shortcuts

https://dashboard.tawk.to/

2.5 Testfairy

see `Projects > Mobile App > Staging`

3 Notes

- `#voicerepublic_tech`
- `#vr_sys_live`
- `#simon`

3.1 Bug Reporting

3.2 Feature Requesting

3.3 Accounts

- `Drobbox < Github < Bitbucket`